

No.	Measure name	2024/25		Q1 2025/26		Q2 2025/24		Comment
		YTD Target	YTD RAG / Actual	YTD Target	YTD Outturn/RAG	YTD Target	YTD Outturn/RAG	
1	No. of people subscribed to WBC e-newsletters	76,000	73,258 ◆	76,000	63,004 ■	76,000	63,643 ■	Completed a data cleanse when moving to a new platform which removed email addresses no longer in use and caused a drop in overall figures. It can also fluctuate as it is used to support service delivery - so it will be influenced by changes, for example, in library membership or garden waste subscriptions. Newsletters continue to be promoted to residents. The distribution list has grown by 600 email addresses over the last quarter.
2	No. of Council services/functions digitised and/or transformed	28	24 ■	5	2 ■	10	20 ★	YTD: 20 Completed projects: 6 Forms digitised: 9 New processes developed: 3
3	Expenditure on agency staff (Actual)	£7,500,000	£7,486,875 ★	£1,875,000	£1,432,703 ★	£3,750,000	£2701580 ★	YTD: 2,701,580
4	Produce a Council Strategy Delivery Plan for review by Executive Members	n/a	New for 2025/26 ⊕	Jun-25	Dec-25 ■	Jun-25	Dec-25 ■	The review of the existing Delivery Plan measures by the Council only took place in May 2025. At that time, there was the introduction of 12 new Areas of Focus, as developed by the Executive, for informing the delivery of the Council Strategy. The performance team has since developed a methodology for the incorporation of those areas of focus and updated the set of measures accordingly. Most of the proposed changes were expected to be addressed by the Executive during the Q1 reporting period but there are still measures which need to be confirmed before the delivery plan can be produced, which we expect to take place at the time of the review of the Q2 Performance Report.
5	No. of corporate and school staff enrolled onto training funded through the apprenticeship levy	56	111 ★	14	7 ■	28	23 ■	
6	No. of young people attending/involved in work experience and project work opportunities	20	57 ★	5	13 ★	10	68 ★	
7	% of WBC provider services inspected by Care Quality Commission (CQC) and rated as good or better	100%	(4 / 5) 80.0% ■	100%	80.0% ■	100%	80.0% ■	Birchwood has yet to be inspected by the Care Quality Commission so therefore its rating still remains 'requires improvement'
8	% of affordable dwellings (social rent and shared ownership) that are social rent	70%	No data ⊘	70%	76.9% ★	70%	77.1% ★	Reports in Q3
9	No. of local authority maintained schools	64	64 ★	64	64 ★	64	64 ★	
10	% of Education, Health and Care plans issued within the 20-week timeframe (including exceptions)	60%	(142 / 242) 58.7% ★	60%	25.4% ■	60%	24.1% ■	More applications for (EHCNAs), and reduced resource in the SEN and Education Psychology teams has impacted on delivery, with individual caseloads rising from 25 to 65 EHCP requests. Also, the rate of mainstream schools refusing to offer placements to mainstream children with EHCPs has increased. Refusals to offer placements extends the 20-week process through re-consultation and possible direction. Schools state that they cannot offer placements due to funding for EHCPs to mainstream schools not increasing in value for approximately 10 years. Funding for EHCPs is under review in order to promote equity and increase funding for schools
11	Update the Environment Strategy and Delivery Plan (31/05/25)	Dec-24	Delayed ■	May-25	May-25 ★	May-25	May-25 ★	Activity complete in Q1. Approved by the Executive on 22 May 2025.
12	% of council light vehicle fleet that are ultra-low emission	77%	(10 / 21) 47.6% ■	50%	47.6% ◆	50%	43.5% ■	Q2: 10 / 23 We are expecting by year end to have replaced two of the diesel light vehicles with electric vehicles (one vehicle for Highways is on order, due to be delivered December 2025; and we are working with Postal Services to order a replacement vehicle). In the meantime, three of the non-fully electric light fleet vehicles are hybrids and we have three electric minibuses on the Council's fleet with two more due to be ordered in FY 2025/26. Overall, delays are due to some changing services preventing ULEV purchase decisions and limited suitable off-road ULEVs on the market.
13	No. of schemes delivered for residents to install solar panels and other clean energy systems	1	1 ★	Reports Q4	Reports Q4 ★	Reports Q4	Reports Q4 ★	
14	% of Car Club vehicles that are electric	25%	(1 / 5) 20.0% ■	20%	20.0% ★	20%	20.0% ★	Q2: 1 / 5 The number of electric car club vehicles depends on the number of car club locations that have EVCPs. Once the programme has provided them, car club EVs will be placed.
15	No. of new EV charging points installed on streets without off-street parking	40	38 ◆	0	8 ★	0	10 ★	Two on-street charge points had the civils works completed in this quarter but the electrical connections were delayed until October. New LEVI funded contract is expected to be signed in Q3. Installation of on-street charge points will likely occur in Q4 under this new contract.
16	% of all suitable WBC public car parks with 20 or more spaces to have EV charging available	100%	(13 / 22) 59.1% ■	60%	63.6% ★	60%	63.6% ★	Q2: 14 / 22
17	Commence trial of extended pedestrianisation hours Newbury Town Centre (31/05/25)	Mar-24	Delayed ■	May-25	May-25 ★	May-25	May-25 ★	Activity complete in Q1. Trial commenced on 19/05/2025.
18	Adopt a Local Transport Plan (31/07/25)	Mar-25	Delayed ■	Jul-25	Jul-25 ★	Jul-25	Jul-25 ★	Approved by Council in July 2025.
19	No. of district-wide initiatives to enable local action on carbon reduction	4	4 ★	1	1 ★	2	2 ★	Cosier Homes initiative with Centre for Sustainable Living.
20	No. of activities delivered in the district to increase education about recycling and waste minimisation	28	49 ★	7	15 ★	15	46 ★	
21	Hold a Local Business Conference to promote the district and create more jobs (30/06/26)	Dec-24	Delayed ■	Jun-26	Feb-26 ★	Jun-26	Jun-26 ★	
22	No. of supported internships for young people with EHCP (Education, Health and Care Plans)	4	No data ⊘	4	9 ★	4	11 ★	
23	Review Adverse Weather plan to ensure the Drought Framework is up to date (31/03/26)	Oct-24	Delayed ■	Mar-26	Mar-26 ★	Mar-26	Mar-26 ★	
24	% of flood prevention and drainage improvement schemes, listed in the capital programme, completed	90%	(5 / 5) 100.0% ★	20%	33.3% ★	50%	50.0% ★	Q2: 3 / 6
25	Adopt the Highway Asset Management Plan (31/12/25)	Dec-25	On schedule ★	Dec-25	Dec-25 ★	Dec-25	Dec-25 ★	

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26	Adopt the West Berkshire Local Plan (30/06/25)	Jun-25	On schedule ★	Jun-25	Jun-25 ★	Jun-25	Jun-25 ★	Activity complete in Q1. Local Plan Review adopted by Council on 10 June 2025.
27	No. of Community forums held	3	3 ★	0	0 ★	1	1 ★	Community Forum held on 15 July 2025 at Theale Library and online about the proposal for a new unitary council, 'Ridgeway Council', covering the districts of West Berkshire, South Oxfordshire and Vale of White Horse.
28	Retender the outcomes based Voluntary Sector Prospectus (31/03/26)	Mar-25	Delayed ■	Mar-26	Mar-26 ★	Mar-26	Mar-26 ★	
29	Deliver the annual Members Bids funding programme	Nov-24	Delayed ■	Nov-25	Nov-25 ★	Nov-25	Oct-25 ★	Members Bid Panel to meet 27/10/2025 to approve 2025/26 bid round.
30	No. of initiatives implemented with partners to reduce and prevent crime in West Berkshire	4	17 ★	1	2 ★	2	3 ★	Initiative held in Thatcham.
31	No. of people attending physical events and activities across Culture and Library Services	52,000	60,316 ★	13,500	14,853 ★	27,000	35,876 ★	
32	No. of arts-based events provided in community libraries by arts providers	20	76 ★	15	34 ★	30	51 ★	
33	Refurbish Northcroft Leisure Centre (30/06/25)	Jun-25	On schedule ★	Jun-25	Jun-25 ★	Jun-25	Jun-25 ★	Activity complete in Q1.
34	Increase accessibility accreditation levels for our sports and leisure facilities (31/12/2025)	Jun-25	Delayed ■	Dec-25	Dec-25 ★	Dec-25	Dec-25 ★	Three leisure centres are preparing for their Quest assessments, which are due to take place in November 2025. Hungerford Leisure Centre is expected to be completed in early 2026.
35	Adopt the Rights of Way Improvement Plan (31/12/2025)	Jun-25	Delayed ■	Dec-25	Dec-25 ★	Dec-25	Dec-25 ★	Due to be considered by the Executive at the meeting on 18 December 2025.
36	No. of Health in All Policies (HiAP) Champions active across West Berkshire Council	n/a	New for 2025/26 ⊕	0	0 ★	10	14 ★	The Council's Executive Directors (4) and Service Directors (10) have signed up to be Health in All Policies (HiAP) Champions. They will play a key leadership role in embedding the HiAP approach across their respective service areas, ensuring that health and wellbeing considerations are integrated into all policies, strategies, and operational decisions.